LIBRARY UPDATES

University of Arkansas School of Law, Fayetteville
Randy Thompson reported that the new dean of the Law School, Margaret McCabe, starts July 1. Current dean Stacy Leeds has become the Associate Vice Chancellor for Economic Development. The law library will have an opening when Lorraine Lorne retires. Randy will revamp the position before posting to become the head of Public Services. They also have another opening, an entry level reference position, but will wait to fill it until the head of Public Services position is filled.

Law Library Director, School of Law, University of Arkansas at Little Rock
Jessie Burchfield reported that the Bowen School of Law also has a new dean starting on July 1, which is the former Associate Dean Theresa Biner, who is very active and well known in the central Arkansas community.

They are planning to migrate to OCLC Worldshare Management Services, which will have better customer service and save thousands of dollars over Innovative. Staff have met every week since January to prepare for the change and they are set to go live with WorldCat on July 1. They had to pay $10,000 to leave Innovative, but WorldCat offers serials and local holdings, proxy servers, and 3rd party serials solutions are included.

They have an opening in circulation and public services, an entry level position, that needs to start July 1. They are trying to get an operations manager by collecting data and showing the demand and need.
They are building a repository. They have the Arkansas Supreme Court briefs and records from the 1800s to put in the institutional repository.

**University of Arkansas at Little Rock**

J. B. Hill reported that tuition has been flat, but fees have increased by $1 for the library. The fall enrollments projections are down. The Ottenheimer Foundation provided $250,000 for a renovation to displace the IT Services lab and create an active learning classroom.

They are undertaking a reorganization, reporting lines are different. There will be changeover with the data librarian and scholarly communications librarian.

They will undertake strategic planning this summer.

**University of Arkansas at Fort Smith**

Anne Liebst reported that the library fee for UAFS was approved by the Board of Trustees. They are conducting strategic planning exercises also this summer. They are hiring a Student Success Librarian, and have received an excellent pool of candidates.

**University of Arkansas-Pulaski Technical College**

Wendy Davis reported their library maintains two locations: main, and e-south. They are a paraprofessional position open. Summer projects include amassing accreditation materials for a Higher Learning Commission visit scheduling in 2020. They created a LibGuide repository for committee minutes and documentation.

There has been no increase of the library fee—it is $2 per credit hour. The Provost is pro-library.

They are conducting an assessment project of online classes, which will allow checking references on any project in Blackboard.

**University of Arkansas Community College at Morrilton**

Rebecka Virden reported that the college is preparing for the budget to tighten, with those positions that retire or leave will not be filled. Two years ago, there were 20 lay offs.

Orientation duties are taking more of her time.

She prepared her first twenty-five boxes for shipping to Better World Books.

**University of Arkansas at Monticello**

Dan Boice reported that they have a full staff after having filled two positions. They hired a Special Collections librarian to establish the South East Arkansas archive. Their renovation of the Learning Commons is complete, after building a new Student Success Center, Chick-fil-a, and a new office for the Chancellor.

UA Monticello is the library of record for the UA System's e-versity.

Dan is the accreditation liaison, and is also on the ALA Planning Committee.
University of Arkansas for Medical Sciences
Jan Hart reported that the UAMS renovation includes an Active Learning Center, and that the Writing Center and Testing Center are back in the library, with reporting shifted to the libraries, as it was originally.

UAMS reported financial problems in the range of $39 million, which resulted in many lay offs.

The new chancellor's first day was Friday.

The library has lost $250,000 in staff funds and $500,000 in maintenance funds, but all forty-one positions are filled. They have made budget reductions in collections by focusing on high use collections and increasing their teaching of how to use these resources. They now have less collections but are more tailored to customized use. They restrict licensing to groups on campus rather than statewide.

They have conducted an environmental scan of departments and programs. They ask, "What are the most important library materials or services?"

They have no library fee.

The Jocelyn Elders Papers have been digitized.

Violinist Er Gene Kahn performed a Florence Price composition for a special event.

University of Arkansas at Pine Bluff
Lavoris Martin reported that the John Brown Watson Memorial Library System had two positions unfilled last year. They are waiting on the budget to be released on July 1 to see if they can fill those vacancies.

They have been involved in the accreditation process and library assessment for more than 10 years.

They have a renovation coming up, which will add six study rooms and five consultation areas.

They are currently weeding materials, including duplicates and books not checked out in the past ten years.

They will add thirty-five computers.

Students can check out books using their mobile devices.

University of Arkansas, Fayetteville
Carolyn Allen reported that the UAF Libraries received a grant to fund the position for a part-time folklorist position, which will be posted this month. The folklorist will coordinate with
museums and library throughout the state to develop programs related to folk art. This is the position that was former that Arkansas State University.

She would like to see suggestions for an archive or program each college can develop; activities we can work together to accomplish.

The library annex has been completed and the move of materials in under way. The next step is the renovation of the third and fourth floors of Mullins Library, which is still in the planning stages, mostly due to budget.

The El Sevier agreement needs to be renegotiated. She will like to start early on that, since last time took more than a year to get a contract.

The institutional repository continues to add more items, including unique agricultural materials that hopefully will be of use worldwide.

The Libraries held a gala event for University donors and fundraisers called "Circulate: A Library Showcase." It was held on a Friday evening when the library was closed, and we set up "stations" with information and personnel and materials from each of the branch libraries and units like Digital Services and Scholarly Communications. We also had a station for the library annex / library renovation with the architects, and a station for history of the library, which was opened in 1968.

She has been appointed chair of the ACRL Budget and Finance Committee, is finishing up her term on the SPARC board, and has been elected to the CRL board.

COMMITTEE REPORTS
Digital Initiatives Task Force
Report Date: May 23, 2018
Task Group: CUARL Digital Initiatives Task Force
Prepared by: Amy Allen and Martha Parker

ACCOMPLISHMENTS FIRST TWO QUARTERs
During the 2018 first quarter, the group completed target activity number four: Explore the prospect of a statewide institutional repository. During the second quarter, the group focused on CUACRL’s suggestions for the prospect of a state-wide institutional repository:

After reviewing other repositories with similar goals, we discovered two potential methods for approaching the prospect of a state-wide institutional repository:

One of the methods is that every participating stakeholder contributes their digital files and metadata to be uploaded to an existing institution repository which will be maintained by the hosting institution.

The second method is the setup of a separate discovery layer to harvest metadata only from each stakeholders’ individual repositories. In this method, the metadata records will redirect the user
to the original stakeholder’s institutional repository to view the actual digital record. A single institution will be selected to manage the new discovery layer.

Some examples of multi-member repositories for your review are:

**Digital Library of Georgia**  
The Digital Library of Georgia (DLG), [http://dlg.galileo.usg.edu/?Welcome&Welcome](http://dlg.galileo.usg.edu/?Welcome&Welcome), platform which serves 65 constituents (libraries, museums, and historical societies) as well as 100 agencies of state government. Among the sponsors for the DLG are GALILEO, the Institute for Museum and Library Services, the Georgia Humanities Council, and the University of Georgia Libraries. DLG is currently using homegrown software but is in the process of switching to Blacklight with a SOLR index.

The University of Georgia Libraries in Athens is the platform host home. The services provided along with sharing digital collections are scanning, metadata services, training, partner on grants, digital storage, and harvesting metadata. The staff provided to service the platform are 2 members of the Georgia Newspaper project, 7 permanent members at DLG, and 2 grant funded staff. Software development is provided by GALILEO.

**Texas Digital Library**  
The Texas Digital Library, [https://www.tdl.org/](https://www.tdl.org/), serves most institutions of higher education in Texas. The sponsor's information is not provided. The platform for the TDL is DSpace and Vireo. Among the services offered by the TDL are supporting research, teaching, and digital curation; facilitating collaboration among their community and with their external partners; and connecting local work to a global ecosystem of digital library efforts.

There are six staff members maintaining the platform and the physical address of the hosting institution is UT Austin. In the new member's section, there is a [calendar of fees](https://www.tdl.org/) for new members.

**Utah Digital Repository**  
The Utah Digital Repository was built on the existing framework of the [Mountain West Digital Library](https://mwdl.org/index.php). UDR serves over 40 constituents in Western states including Utah, Nevada, Idaho, Oregon, Wyoming, and Hawaii. Their goals are providing a discovery portal, digital library interoperability, and serving as the hub for the Digital Public Library. Information for the platform to host the Mountain West Digital Library and the staff size to run were not provided.

**Mississippi Digital Library**  
The MDL, [http://www.msdiglib.org/](http://www.msdiglib.org/) is hosted by the University of Southern Mississippi (USM) Libraries. The advisory board is composed of representatives from partner institutions across the state. Their goal is to provide an online portal for discovery of digital collections across the state. MDL has over 20 partners and according to the site, the services are free. The hosting platform is [Concrete5](https://concrete5.org/) which is an open source content management system, robust financial allocations for personnel and salaries are strongly recommended if selecting an open source CMS.

**Digital Collections of Colorado**
Digital Collections of Colorado, https://dspace.library.colostate.edu/ is a repository service that collects, preserves, and provides access to digitized library collections and other scholarly and creative works from several academic entities within the state. The site does not provide enough information to investigate donors, services, or staff needs. The platform is supported by DSpace.

NEXT STEPS
The committee is in the process of researching target activity number five: Explore the possibilities for system-wide access to data repositories, providing search capabilities across collections. The goal is to share our findings with the board during our second quarterly report.

Last, the group respectfully request the board’s recommendation on two items covered during the 2017 third quarterly report. The first item was to advise if this task force should begin work on a joint digitization project or simply identify possible joint digitization projects, knowing that, due to the subject matter, a joint project will not involve every campus. The second item was to advise on how to proceed with goal number 2: Implement a scanning program, with materials to be scanned in support of faculty programs. Is there a desired outcome for this goal?

BOARD RESPONSE
The board’s directive is that the committee should work with member institutions to identify any UNIQUE materials held by particular institutions (for example, the Ag brochures UAF has digitized) that should be scanned. Once the core materials are identified, develop a plan with estimated costs and established priorities.

We recognize that some smaller institutions may not have the ability to scan their materials, so once the desired materials are identified, a plan should be proposed. For example: Should the group seek a grant to purchase scanners for those libraries who need them (and is there staff capacity)? Would it be desirable/feasible to transport materials to a site that DOES have scanning capabilities for the digitization? Etc. The reference to "faculty programs" is to place the focus on scanning materials that we would then be able to make available to all the participating institutions for classroom instruction.

Also, Dean Allen clarified that rather than a statewide IR what we should seek to establish a digital repository of any items in our collections (not faculty scholarship) which are unique to each institution but would be beneficial to education and research throughout the state. For example, the Law School has historic Arkansas Supreme Court Records and Briefs. Even though we are working on scanning those and putting them into our own IR Collections and Archives, we would put a link to them on the CUARCL page.

Educational Portal Committee
There is minimal traffic to the Educational Portal. Laura Cameron designed a survey for K-12 teachers asking what resources do they use and how do they find them? They worked with Kathy Anderson of the Coop system and sent the survey to 30,000 teachers, from with they got 511 responses, or 1.7% of the total. The results are collected in the Powerpoint.
The portal is available at [http://uark.libguides.com/CUACRL-Portal](http://uark.libguides.com/CUACRL-Portal). Having redesigned the entire Portal, the Task Force established a procedure for soliciting, evaluating, and adding links, and divided up the responsibilities for maintaining the links among the task force members. The Task Force publicized the site with ArLA, AASL, the ERZ Renewal Zone, Arkansas State Library, the ADE, and various teacher workshops held on our university campuses. Task Force members discussed the need to evaluate the actual usage and value of the portal by surveying Arkansas teachers. A survey was created by the task force and the Educational Service Coop Directors agreed to distribute the survey to their staff via email during October 2017. The survey was distributed to an estimated 30,000 teachers. There were a total of 511 responses, and the Task Force met after this to analyze the results. Respondents came from the spectrum of schools and from across the state. A good number of the respondents indicated that they would be willing to answer follow up questions. The Task Force is currently putting final touches on identifying a sample of sixty, and how best to conduct the interviews, as well as to how to code the responses. The group will meet afterwards to study these results and consider modifying the Portal.

Kathy Anderson resigns as chair of the committee.

**Resource Sharing Committee**
Given the $30 million dollar deficit for the 2017 fiscal year and the recent layoffs, the UAMS library collection budget has undergone a complete review to find cost saving measures. While most of the changes do not affect the UofA College and research libraries there will be several titles eliminated from Science Direct effective January 1st 2019 that are shared resources.

- Immunology Letters
- Experimental Eye Research
- Respiratory Physiology & Neurobiology
- Developmental Biology
- Alcohol

We are currently in negotiations with Elsevier to raise our $27,000 cancellation limit so there may be additional titles added to this list. As we do not anticipate any additional budget allocations it is highly unlikely these titles will be restored in the near future.

Matthew Windsor and Michele Reilly met with Brian Prentice and Randall Spencer at ALA midwinter to discuss budgetary issues and the possibility of contract renegotiation ahead of the 2020 renewal. Both Brian and Randall expressed understanding of the current situation facing the UofA system and were open to changing the contract at an earlier date. Currently, UAMS has budgeted within the allowed cancellation limits so this action is not as dire as we had initially anticipated, and we hope to increase the yearly limit to allow additional budgetary flexibility over the next couple of years.

**Interlibrary Loan Resources Report**
Anticipated UAMS cancellations within that affect interlibrary loan for the UofA system include:
- Psychopharmacology (Springer)
American Journal of Respiratory and Critical Care Medicine (American Thoracic Society)
American Journal of Respiratory Cell and Molecular Biology (American Thoracic Society)
Annals of Hematology (Springer)
Bioinformatics (Oxford)
Genes & Development (Cold Spring Harbor)
Radiology (RSNA)
Proceedings / Nat. Academy of Sciences of the USA
Journal of Gerontology (Oxford)
Pediatric Nephrology (Springer)
Digestive Diseases and Sciences (Springer)
Journal of Lipid Research
Molecular Pharmacology
Alcohol and Alcoholism (Oxford)
Glycobiology (Oxford)
Pediatric Radiology (Springer)

We will retain archival access to the previous years for the majority of the cancelled resources. Only future issues will be affected for interlibrary loan. We will update OCLC and DOCLINE to reflect these changes as they happen.

**Human Resources Committee**
The Human Resources Committee has lost members to due departure from their respective organizations and needs a refresh. Please nominate an individual from your institutions that you believe would be appropriate to serve on this committee.

Updates to the below action items are marked in purple.

**Topic 7 Action Item 4:** Charge HR Committee with exploring the feasibility of establishing a CUARL staff fund for training, travel, membership, or service in national organizations.

In discussing this action item, members of the committee expressed concerns about the sourcing of the funds (i.e. who would be responsible for providing the funds). Members of the committee proposed an alternate approach of sharing training outcomes via email or creating a repository of training resources that can be shared by those who were fortunate enough to secure funding to attend training session. It was also suggested that we consider conducting training sessions on the information they learned to interested parties. The University of Arkansas Libraries-Fayetteville has been successful in bringing in training opportunities to the State from national organizations such as the Society of American Archivists and the Association of College and Research Libraries. We are hosting three sessions this spring: two SAA sessions (Photographs: Archival Principles and Practices – April 10th; Privacy and Confidentiality Issues in Digital Archives – May 24th), and the ACRL Research Data Management Workshop (April 4-5). We have secured a group pricing structure for the ALCTS virtual ALA preconference on June 6th and 7th which will save each institution nearly 50% off of the regular price for this two-day preconference. (see attached). We will be registering CUARCL-member institutions
in two weeks. We are also currently working with the Library of Congress to bring in a 5-day NACO training session which will be open to CUARCL-member institutions. This fall, we will be hosting another SAA session, Describing Archives: A Content Standard (DACS) on October 6th.

The University of Arkansas Libraries-Fayetteville has been successful in bringing in training opportunities to the State from national organizations such as the Society of American Archivists and the Association of College and Research Libraries. The Libraries hosted two SAA session in April, “Fundamentals of Project Management for Archivists” and “Grant Proposal Writing” and had attendees from multiple institutions throughout the State. The Libraries are hosting another SAA session in Fall. The SAA session, Tool Integration: From Pre-SIP to DIP (Digital curation program integration), will be held on November 2, 2018

[For AIs 5 – 8]
At the request of Governor Hutchinson, the Office of Personnel Management is currently reviewing and revising the pay plan for classified employees in the Career Service Pay Plan which was adopted in 2009. Although not confirmed to this point, there is a strong indication that the revised pay plan will increase the salary levels of each grade and the associated titles. We should have more definitive information in January which will provide updated salary information on which to base a comparison to national standards. Governor Hutchinson recently signed House Bill 1785 establishing Act 599 of 2017, effective July 1, 2017. The purpose of this act is to create regular salary procedures and restrictions specifically for classified positions in higher education. This act will move the state oversight of classified positions in higher education institutions from the Department of Finance and Administration (DFA) and the Office of Personnel Management (OPM) to the Arkansas Department of Higher Education (ADHE) on July 1, 2017. We will continue to monitor the situation to determine what option this move affords us.

**EBSCO Agreement**
Mandi Smith of UAF provided the touchpoints of the EBSCO agreement. The agreement lasts until 2022. CUACRL members should begin negotiations in 2020. All member libraries should negotiate with EBSCO collectively rather than as individual contracts, and report to the group about projected cancellations or low use items to make collective decisions on what can be maintained or shared. It is in our best interests to continue multi-year agreements, as that will define the serials increase for that time period, making it easier to maintain budgets.

Carolyn will keep the group informed about any changes in vendors or other issues. Please review the EBSCO agreement and let Carolyn know if any items need to change.

Have serials librarians identify vendor subscription end dates, so that renegotiating can start a year in advance.

The Elsevier agreement is also a multi-campus agreement, and should be renegotiated well in advance of the subscription renewal date. Collection development people from each campus should meet with or provide information to CUACRL of what to keep and what to non-renew,
providing a unified plan before we talk to the representatives from Elsevier. Collection
development personnel can analyze usage data and calculated projected ILL expenses for
cancellations. We will need to begin the review of Elsevier subscriptions within the next six
months.

We would also like to hear from the community colleges in the group what key journals are
lacking in their collections, so if we are able to negotiate it, we can bring them in to the group
subscription.

UAMS pays Elsevier and Ebsco through Horowitz, who also handles all backend problems.

Is there any more accurate reporting available than what Elsevier provides?

Also as a group, we need to make a plan of what items or journals are essential to be archived.
Once they have been identified, we need to designate one of us as the archive of record for that
item or journal, which can provide copies or lend to other member libraries as needed.

Sustainable Collections Services or SCS is and OCLC / AMIGOS product to help weed
collections.

INNOVATIVE INTERFACES, INC.
Due to their recent purchase by a for-profit corporation, many libraries are reviewing their
operating systems. Findability for Bywater Solutions is nil.

Background on the topic is that in the 1990s, Bobby Roberts of InReach proposed a shared
catalog system. In 2001, the pitch was made directly to the legislature, who funded $1 million,
and each member library paid their share. This was repeated in 2004. The bill was passed, but no
funding given from the state budget. We asked the UA system to fund a shared system, but did
not get funding there either.

It is very difficult to transition from an operating system like III, and takes tremendous staff time
to accomplish. UAF is heavily invested in Innovative, and unlikely to make a change soon.

What it offers that WorldCat does not is if you had a shared catalog, there is more demand for
your materials from interlibrary loan lending. We have no state-wide courier.

The UA system will be implementing the same student management system statewide.

What are our intended outcomes? We would have a shared infrastructure.

Rebekah reported that Faulkner County investigated the possibility of a shared catalog system
for public and research libraries, which would be intended to lower the subscription cost for
member libraries, but the high implementation fee was a deterrent. A shared catalog would allow
small schools to have added functionality to their catalogs, such as a discovery layer.
SPARC is undertaking a survey of alternatives to bePress, due to their similar recent corporation take over.

Arkansas Department of Higher Education Funding Measure
Unsure how this will play out yet. Has there been any impact on individual schools due to state lottery funding?

We need a better culture representation, one that demonstrates the value of a college education. Promotions and advertising.