I. Electronic Collections

A. New Collections & Services

This past year may have been designated as the "Year of the Book" but that should not imply that our electronic collections were neglected. Perhaps the most exciting new database was created by the Libraries and not purchased from an outside vendor. The Arkansas Publications Index (API) began with entries from the award-winning Arkansas Periodical Index, which indexed 55 periodical titles for the years 1981-1985, with additional entries prepared by personnel in the Reference and Special Collections departments of the University of Arkansas Libraries. API indexes articles published in county history journals (from Benton County Pioneer to White County Heritage), selected statewide magazines (from Arkansas Banker to Rural Arkansas), and selected book titles (such as Arkansas Biography and Governors of Arkansas). Dates covered by the initial 35,000 entries range from the 1880s to 2000 and work is ongoing to extend coverage forward to the present and backward to the beginning issue of many journals. During June alone, API was searched more than 5000 times.

The Libraries also continued to add new reference databases and electronic journal packages in 2004-2005, including:

Black Short Fiction: When complete, this resource will bring together 100,000 pages and an estimated 8,000 works of short fiction produced by writers from Africa and the African Diaspora from the earliest times to the present.

Classical.com Music Library: An exciting new service that allows students to listen to classical music from their computers. Classical.com provides sound files for more than 35,000 tracks from classical music recordings. It has been a huge success in its first year, quickly becoming one of our top databases that students access from home.

**INSPEC Archive**: The INSPEC database indexes and abstracts scientific and technical journals in the fields of physics, electrical engineering, and computer science; the archive adds coverage back to 1898 with almost 875,000 new records.

**Life and Times of Jorge Luis Borges**: This database originates from the Jorge Luis Borges Collection and Documentation Center of the Fundación San Telmo, which contains the world’s largest collection of materials related to Borges’ life and works.

**Ovid Nursing Journals**: Provides full-text articles from 15 important nursing titles.

**Oxford Dictionary of National Biography**: Successor to the original *Dictionary of National Biography* (DNB), this new version offers more than 50,000 biographies and was 12 years in the making.

**Patrologia Latina and Acta Sanctorum**: Offers writings of the Church Fathers in Latin and some Greek, with an integrated Medieval Latin Lexicon.

**Philosopher's Index**: This resource, which covers more than 550 journals from more than 40 countries back to 1940, was added through the ARKLink library consortium.

**ScienceDirect E-Journals**: The University of Arkansas Little Rick joined UAF and UAMS in this shared collection, bringing 34 unique titles not previously available on the Fayetteville campus.

**Springer Online Journals**: A collection of more than 1250 academic journals that is particularly strong in the science, technology, and medical fields. This purchase was a joint venture with other GWLA (Greater Western Library Alliance) libraries and includes titles previously published by Kluwer.

**Text Creation Partnership**: Founded by University of Michigan and Oxford University, TCP is an effort to encode the full texts of the 25,000 most important works in the Early English Books Online database. As a partner, the University Libraries will own these texts after five years and will be able to make them available to other libraries in the state.

**Wiley Electronic Books**: More than 100 science, math, and engineering texts available any time in any place.
B. External Initiatives

Several national initiatives also brought new resources to the desktops of our users. OCLC and RLG, the two national cataloging and resource sharing cooperatives, experimented with open access catalogs similar to Internet search engines. OCLC’s OpenWorldCat pilot program released 2 million records to the Google and Yahoo search engines, meaning that any Google search could retrieve relevant book titles helped by libraries across the country. Special customization features allow users to specify their local zip code and so access their own library’s catalog, Interlibrary Loan service, reference staff, and other resources directly from a Google search. OpenWorldCat has now moved from its pilot phase and soon more than 57 million records will be available to searchers. Recent statistics show that almost 200 users are accessing us from a Google / OpenWorldCat search each month. An OpenWorldCat search box has been added to the library’s Web Site so that users can compare this new interface to the tradition option in FirstSearch.

Not to be outdone, the Research Libraries Group (RLG) has made its union catalog of more than 100 million titles available online as RedLightGreen. RedLightGreen offers a simple search interface, a link to our online catalog to confirm current availability, and an easy citation generator.

Perhaps the most publicized new Web initiatives this year were two experimental programs from Google. Google Scholar indexes scholarly publications from more than 70 scientific and technical publishers as well as faculty web sites, open access journals, institutional repositories, and the WorldCat Union Catalog. Google Print, launched late in 2004, is an ambitious effort to digitize portions of the collections of the University of Michigan, Oxford, Harvard, Stanford, and New York Public Library. The library community has been somewhat divided about Google Scholar and Google Print, as the services offer few of the functions we can offer in our subscription resources, such as custom linking to full text articles and interlibrary loan requests or remote authentication. However, it is clear that many users prefer this very simple “one search” approach to information gathering. The University Libraries are working to integrate the best of these new tools with our more specialized subject resources.

As a member of the Center for Research Libraries (CRL), we are benefiting from their efforts to catalog all 750,000 of the foreign dissertations they hold. More than 100,000 have been cataloged to date. CRL is also embarking on several digitization efforts, including a project to capture web versions of political and census data from Asian and Latin American countries. In many cases, countries are no longer published valuable resource such election returns or manufacturing statistics in print. Capturing, cataloging, and archiving ephemeral Web pages is one way the CRL can ensure that future scholars have the primary research material they need.

C. Trials and Assessments

Librarians continue to scrutinize publisher offerings in order to provide our students and faculty with the best possible content and features. During the 2004-2005 year, several databases were moved to different interfaces that the subject librarians felt offered better functionality at a better price. These included the MLA International Bibliography, which was moved to Ebsco, the INSPEC index to publications in electronic engineering and physics, which was moved to the Engineering Village platform, and Books in Print, which now comes with full-text book reviews.
Librarians also continue to evaluate new products for our collections. During 2004-2005, the Libraries conducted trials of:

- ARTstor
- Book Review Index
- Columbia Gazetteer of the World Online
- Economist Intelligence Unit
- GeoScienceWorld
- Knovel
- Lexis Nexis: Company Dossier and Country Analysis
- Lexis Nexis Environmental
- LitFinder
- McGraw-Hill Digital Engineering Library
- Referex - Engineering EBooks
- SourceOECD
- Standard & Poor's Global Industry Surveys

Usha Gupta conducted a study of the INSPEC database on various platforms and Jan Dixon reviewed options for the GeoRef geology database.

C. Enhanced Functionality

During 2004-2005, the Libraries upgraded the ILLiad interlibrary loan linking server. This function allows users to place an interlibrary loan request directly from a subject database, without having to retype the citation. ILLiad now links to more than 70 research databases.

Many databases now offer enhanced functions to patrons. Two of the most exciting are search alerts functions and cited reference searching. **Search alerts** allow users to specify keywords or subjects in fields of interest to them. When a new record is added to the database that matches their search criteria, then the database will send an email notification to them alerting them to new publications in their subject area. Search alerts are now available in dozens of databases, including InfoLinks (the library catalog), Ebsco, ScienceDirect, and SilverPlatter. **Cited Reference Searching** allows users to search for publications that cite a book or article of interest. This function, once only available in the Web of Science database, has now been added to PsycINFO, Sociological Abstracts, and other subject resources.

D. Access to and Use of Collections

1. **Use Patterns**
   
   Once again, use of online collections grew at a remarkable pace. **Almost 1.4 million searches were reported, up 16% over last year.**
   
   Since 1994-1995, database searches have grown by **364%**.
More than 925,000 articles were viewed, downloaded, or printed, an 8% increase over the previous year. Since 2000-2001, the number of articles downloaded has grown by 178%.

Not all our database and electronic journal vendors report use statistics, so these numbers represent only a percentage of the total database use.

A quick review of preliminary cost-per-use data shows that most popular databases cost between 50 cents and $3.00 per use. If one exclude the expensive one-time purchases from the calculation, the average per-use cost for all resources combined is only $5.87. Thus, even extremely expensive resources can be quite cost efficient when overall use is considered.

2. Remote Access

Once again, the number of remote user sessions grew at an extraordinary clip. During 2004-2005, the Libraries experienced more than 2.8 million remote database sessions, 40% increase over the previous year. The extent of online access by every segment of our user base (undergraduates, almost 60%, graduates, more than 30%, and faculty, almost 8%) underscores the importance of meeting our users "where they live" by delivering content to them online.
The top databases used remotely are identical to the top databases used in the library: Ebsco, ProQuest, FirstSearch, Lexis Nexis, JSTOR, and ScienceDirect. Interestingly, the busiest times of day for remote sessions (and for overall web site traffic) correspond almost exactly to the busiest times in the library buildings, between 10 AM and 4 PM and again from 7 PM to 10 PM.

3. Cataloging and Intellectual Access

In order for our students and faculty to make the best possible use of online collections, they must know what resources are available to them. During 2004-2005, "Database News" pages were posted monthly and important items were sent to the University's Daily Headlines. Workshops were held for RefWorks, CSA, and Lexis Nexis databases.

The Cataloging Department continued to work creatively to get records for all online items into the library catalog. Working from OCLC lists, a volunteer cataloger was able to do copy-cataloging for more than 4000 IEEE conference proceedings, as well as for some ACM publications. Alexander Street provided MARC records for titles in the new Black Thought and Culture database. Mary Walker loaded these as well as almost 7000 records for the Making of America collection of 19th century texts. URLs were added to all records for UAF dissertations and theses now online as part of the ProQuest Dissertations and Theses database. The JSTOR Arts and Sciences III journals were cataloged. Brief records for the Ebsco, ProQuest, and Lexis Nexis databases were refreshed and reloaded while new records were made for titles added with the ScienceDirect, Dekker, and Springer packages.

Mergers and consolidation continue at a brisk clip in the publishing industry and all 750+ Kluwer titles were migrated to the Springer site, as well as the Dekker titles moving to the Taylor and Francis site. Current Duke University Press titles were dropped from Project Muse. Ingenta, Springer, and Oxford all changed their web sites and URLs. Weekly, the Libraries receive between 5 and 10 routine URL or cataloging changes. The Libraries should investigate any means to facilitate the management of these expensive collections as they become available, such as Innovative Interfaces' Electronic Resources Management Module.

The Libraries have made a commitment, unusual among large research libraries, to maintaining all current holdings information for electronic resources in the online catalog. This gives our users only one place to check for current holdings - no matter what the journal format. However, our users still ask for a browseable list of electronic journals. Such A – Z lists are common in many libraries, where they are usually purchased from third party vendors. To answer this stated need, the Web Services team created a pilot page listing all electronic journals titles and holdings, which will be
refreshed once a month. We are studying the amount of staff time this resource takes to build each month, as well as its the usefulness to faculty and students.

Content linking continues to be the Achilles heel of our electronic collections. While some vendors are providing content linking as part of their service package, this piecemeal approach in unsatisfactory in many ways. First, the databases often link to many products that we do not subscribe to, causing patrons frustration and time lost. Second, each database linking system must be set up one by one on each database vendor’s site, often a time-consuming process that must be monitored regularly as products change. In many cases, the Libraries need to determine which products should link to which and set those relationships up for the best interests of our patrons. To do so, we will need an Open URL resolver service. A goal for 2004-2005 will be implement an OpenURL resolver in our library.

E. Electronic Collections Goals

1. **Linking server:** implement a linking server for ease of access to electronic collections

2. With Serials, investigate Innovative Interfaces' Electronic Resources Management product and determine its appropriateness for our setting.

3. Assess the usefulness of the A-Z e-journals list.

4. Work with Serials and Cataloging on downloading and saving ephemeral electronic media to CD or DVD.

5. Continue to work with the Associate Dean of Libraries and others on statistics for electronic resources.

II. Web Development

A. Overview

The Libraries’ web presence continued to grow in 2003-2004. Overall visits to the web site were up 44% over last year, with more than 4.8 million successful page requests. The number of individuals visiting our site continues to increase as well, with almost 215,000 distinct visitors counted, up more than 25% over the previous year. These figures represent some undercounting of overall web traffic, as the Interlibrary Loan system, ILLiad, and the digital collections site are not included in these statistics.
Many new and revised pages helped to draw this increased traffic to our site, notably, newly-created online finding aids and manuscript guides, such as the exhibit of Fay Jones projects, the opening of the Pryor papers, an "archive" of previous exhibits, electronic reserves, and the launch of the Arkansas Publications Index. On the library "StaffWeb" enhancements to the online calendar, an automated system for tracking committee membership, charges, and documents, enhanced administrative tools for managing and updating web content, and dozens of new forms and procedures helped library staff and faculty share information more efficiently throughout the organization.

The Libraries' Web site continues to receive very positive comments from users all over the world. The Special Collections pages are particularly helpful to researchers seeking unique materials. One of the most gratifying recent acknowledgements occurred during the annual members meeting at the Center for Research Libraries, where the University of Arkansas Web site was recommended as a model for good promotion of CRL collections and services. Several libraries link to or user the data from our RefWorks importing and exporting guide and the RefWorks company features it in their technical support module.

B. Assessment and Planning

User Survey
During the fall semester 2004, a Web site user survey was conducted. Sarah Santos devised the survey, basing the questions on a previous staff questionnaire. The survey results, though based on a small return, provided several clear "themes" for an overall site redesign by emphasizing the need for

a. clarifying some confusing terminology (e.g. “find articles,” “find journals”)
b. reducing the number of choices and organizing them into easy-to-understand categories
c. allowing visited link color to change

It was noted that 90% of the respondents found the web site "easy" or "somewhat easy" to use

Overall redesign project

The Web Development Committee spent most of the spring semester working towards an overall site redesign, using the results from our three user surveys together with "best practices" in the current literature. In addition to user comments that need to be addressed in an adjusted site design, a goal for this project is to bring the site into compliance with World Wide Web Consortium (W3C) guidelines for accessibility and portability.

Committee members first developed a list of main categories and subcategories needed for the site. They then organized these categories into zones or areas on a main page. Finally, a general layout template was developed. Currently, the Web Services team is working on two alternate mockups of this design template for the dean's review. Although it was hoped that we might have a new design ready for the fall semester, it appears now that a winter release will be more realistic.

C. Public Web Projects

Special Collections Projects
Special Collections visits account for 15% of our overall traffic and their unique resources draw a wide variety of visitors to our site. Traffic to the Special Collections materials on the site is up 164% over last year, in part due to several important manuscript collections that were opened in 2004-2005. The Fay Jones Papers were previewed with a projects database
Among other projects, Cheri has continued to work on posting oral history transcripts from ACOVH (Arkansas Center for Oral and Visual History) online; one of the most noteworthy of these was Senator Pryor’s interview of Governor Sid McMath (http://libinfo.uark.edu/specialcollections/ACOVH/SMcMathPryor.pdf). Another new ACOVH project is chronicling the history of the Arkansas Democrat newspaper. In May 2005, a major gift from the Tyson family endowed ACOVH, which will be renamed the David and Barbara Pryor Center for Arkansas Oral and Visual History.

Once area of frustration in Special Collections Web development in the last year was the need to upgrade the CONTENTdm image management software and to use that or some other tool to manage scanned images created on demand for patrons or for the Web site. In late July 2005, Todd Cantrell was able to get the CONTENTdm software upgraded and moved to a new server. A task for Web Services in the coming year will be to upgrade the web page templates for the Shared History Collection to be able to take advantage of new features in this version.

Electronic Reserves

Arthur Morgan worked with Debra Miller and the Electronic Reserves Task Force to launch this new service after the pilot program in Summer 2004. While Arthur assisted with rewriting the necessary Web pages, revising the electronic reserves submission form, and with scanning and OCR software, Beth Juhl worked with Sharon Hu and the Task Force on changes needed in the InfoLinks menus and help screens.

An exciting project to enhance the reserves submission form is currently underway and should be launched for fall 2005. Arthur Morgan has been working with Debra Miller, Tim Zou, April White, and others on a new interactive “shopping cart” loosely based on the reserves system at Georgia State. When complete, this system will let faculty set up a course record and add books, journal articles, and personal documents to an online shopping cart, which can then be submitted to the electronic reserves staff via email. This project has been an excellent opportunity to work with techniques new to us, such as session variables.

Arkansas Publications Index

Beth Juhl worked with Sharon Hu and other members of the API Task Force (Elizabeth McKee, Andrea Cantrell, Cheryl Conway, Deb Kulczak, Mary Walker) on the API database interface. Members of the OPAC Testing Group (Debra Miller, Deb Kulczak, Monika Szakasits, Sherryl Robinson, Sharon Hu) reviewed the interface, suggesting many good improvements, and wrote help screens in record time.

InfoLinks Projects

Beth Juhl worked with Sharon Hu and members of the InfoLinks Review Committee to turn “My Library” on for library patrons. This feature allows users to set up an email alert when new titles are added to the collection that match their search criteria. During fall 2004, Beth also worked to
add "linked locations" to the library catalog, a set of 36 small web pages that provide users with maps, hours, and help information for all InfoLinks item locations.

**Hours Database**
Arthur Morgan developed a new database function so that department heads can enter their own hours information for the Web site. Having the hours information in a database allowed him to create an interactive "we are open today" function on most branch or service department main pages.

**Exhibits**
Arthur Morgan continued to work with Molly Boyd and other members of the Art Advisory Committee to post exhibit information as quickly as possible. Arthur also worked with Molly and Anne Marie Candido to create an "Artchive" to house information and images from previous exhibits, as well as added information on several permanent exhibits (http://libinfo.uark.edu/info/artchive/default.asp).

**Electronic Resources**
With **1.35 million visits** in 2004-2005, electronic collections continue to be the most high-traffic area of the Web site, accounting for 26% of total site visits. Enhancements to this area included:

- links to librarian information and handouts in each subject area (e.g., http://libinfo.uark.edu/eresources/listing.asp?Category=Science+and+Mathematics&Listing=Chemistry)
- a copyright policy for electronic resources (http://libinfo.uark.edu/access/copyright.asp)
- remote access pages rewritten and updated (http://libinfo.uark.edu/access/)
- an experimental electronic journals listing (http://libinfo.uark.edu/eresources/ejournals/default.asp)

**Online Tour**
Molly Boyd, Necia Parker-Gibson, and others began work on a new online tour. The Web Development Committee reviewed tours from many other libraries, and decided on a visual tour with highlights and fun facts about the libraries combined with a more utilitarian a-z list of services or collections combined with interactive maps. Work continues on this project.

**New Policies**
- A Web site **privacy policy**, based on ALA and EDUCAUSE guidelines, was drafted and sent to University Counsel for review.
- Suggested **handout guidelines**, to provide for some consistency on posted subject and database guides, were developed and are being revised by Anne Marie Candido.
- A **personal web pages** policy was developed and is now under review (http://libinfo.uark.edu/webdev/personalwebpages.asp).

**Other New and Revised Modules**
- New pages were posted for the **Development and Dean's Offices**
- The **Government Documents** pages were revised and are now based on Cascading Stylesheets (http://libinfo.uark.edu/govdocs/default.asp)
- The **New Books** pages were transferred from static HTML to a database system, saving several hours of processing time each month (http://libinfo.uark.edu/acquisitions/newacqmenu.asp)
- The **Audiovisual and Periodicals Room** pages were updated to reflect new names as well as several changes in the copy cards / Razorbuck$ system
Page created for Access Services (http://libinfo.uark.edu/accessservices) but work continues on consolidating policies and departments within Access Services

D. StaffWeb Projects

Systems StaffWeb
Sharon Hu developed a very robust set of information and policy pages for the Systems Department (http://libinfo.uark.edu/systems/systemsstaffweb.asp).

Calendar System
Arthur Morgan continued to add new functions to the library calendar (http://libinfo.uark.edu/calendar/calendar.asp). New views by day and by library staff member booking the room were added, as well as new fields for outside contacts. These enhancements were most useful to the AV department, where more than 600 sessions were booked by outside faculty and instructors in 2004-2005. In all, more than 1550 sessions were booked on the library calendar last year. There is concern that the Access database structure underlying the calendar not be robust enough to support the large amount of use we are seeing; a goal for 2005-2006 will be to investigate the migration of this system to a SQL environment.

Employee Development Course System
Arthur Morgan worked with Janet Parsch, Kathy Riggle, and Elsie Nguyen to develop a system to show upcoming course, to allow staff to sign up for classes, and to allow Human Resources Staff to send email reminders to participants for upcoming sessions (http://libinfo.uark.edu/humanresources/hrcoursesviewall.asp). To date, the system has listed 40 course with almost 500 registrants.

Exhibits Booking
When the calendar system was being planned in 2003-2004, several staff members identified a related need for “booking” exhibit and event space in advance. Arthur Morgan worked with Molly Boyd, Anne Marie Candido, and several others to bring the exhibits booking module online in 2004-2005 (http://libinfo.uark.edu/calendar/exhibitsviewall.asp). This system allows Molly and other designated staff to “book” various exhibit and event areas in advance so that library staff can see what events are coming up. As the Libraries offer an increasing number of public programs, we hope that this will be a useful tool.

Committees Information
Arthur Morgan worked with Anne Marie Candido and Kathy Riggle to add committee rosters, charges, and documents to the personnel database (http://libinfo.uark.edu/committees/default.asp). This allows Anne Marie and Kathy to post and update committee membership and other information on the fly.

Email Functionality
Arthur Morgan added an "email this record" feature to several StaffWeb databases, beginning with the Facilities problem reports, then the Web Services jobs database, and, most recently, the Systems problem log. This function allows Facilities or Systems staff to email clients with updated information on their request or to verify with a client that a job has been completed to their satisfaction.

Reference Services
Debra Miller worked with Reference Department staff to build a staff page (http://libinfo.uark.edu/reference/refstaffweb.asp). This page has been useful for posting departmental reports and competency presentations, and, most recently for information about the GWLA Question Point collaborative. Arthur Morgan
and Beth Juhl worked with Phil Jones and the Reference Services Committee to post draft guidelines and standards.

E. Outreach and Collaboration

Campus Collaboration

Beth Juhl has continued to advise the Economic Development Institute (http://uaedi.cast.uark.edu/) in creation and maintenance of various Web databases.

Beth Juhl has worked with Provost Smith to host his "All Things Academic" on the library site (http://libinfo.uark.edu/ata/).

Stephan Pollard, Sarah Santos, and Jan Dixon have collaborated with CAST (the Center for Advanced Spatial Technology) to mount geographical data on our web site and to promote events such as GIS day.

The Library calendar provides a mechanism for University staff to schedule the campus Access Grid (room 225).

State Collaboration

Beth Juhl assumed webmaster responsibilities for the ArkIUG (Arkansas Innovative User's Group) consortium in Spring 2005 and continues to maintain the site for the ARKLink organization of 47 college and university libraries in Arkansas

F. Web Development Goals for 2005-2006

The committee has identified several long- and short-term goals for the coming year:

1. Short-term projects

a. **Electronic Reserves** - complete development of new submission form for instructors.
b. **InfoLinks** - work with OPAC Testing Committee and InfoLinks Review Committee to revise main InfoLinks search screen to allow searching from main entry screen, with fewer clicks.
c. **Complete the All Things Academic** web site.
d. **Merge subscription and free web sites** into one interface for the public.
e. **Migrate CONTENTdm** web pages to version 4.0 interface.
f. **Complete the handout template** for subject librarians
g. Post the updated **departments and codes list** to ILLiad, Ereserves, and other areas of the site.

2. Long-Term Initiatives

a. **Continue work on an overall site redesign** with a launch date of January 2005.
b. **Continue migration to CSS design**: Separate page content from layout, whenever possible.
c. **Revise Library Tour and migrate it to the current web site**. Develop a more user-friendly set of general "help" pages.
d. **Work with the Library GIS Team, CAST, and Geosciences** on imagery projects.
e. **Work with the Development Office on a library newsletter**.
f. **Continue Eresources enhancements** such as linking "search alerts' information for each database.
g. **Migrate and test one or two Access databases to SQL**.
h. **Merge administrative functions and passwords to one system.** Investigate authentication methods other than session cookies.

i. **Create a passworded area of the site** for sensitive documents.

j. In InfoLinks, work with Sharon Hu to implement **SSL and a Z39.50** link to the Fayetteville Public Library catalog.

k. **Continue to investigate better organizational structures for StaffWeb.**

l. **Complete microforms database.**

m. **Collect use statistics for CONTENTdm, ARKLink, ArkU G, and other sites.**
III. Personnel Accomplishments

Invited Publications / NonReferreed Publications

Beth Juhl (Web Services)

Reviews


Campus Committees / Activities / Positions Held

Beth Juhl (Web Services) serves as the library representative on the Computing Activities Council (2004 - 2007).

Outside Professional Committees / Positions Held

Beth Juhl (Web Services) serves on the Editorial Board for the forthcoming edition of the Guide to Reference Books and is also a contributor for that volume.

Beth Juhl (Web Services) serves on the Editorial Board for the *Journal of Academic Librarianship* (2005-).

Beth Juhl (Web Services) serves on the Advisory Board for ACRL’s *Publications in Librarianship* (2002 - 2005).

Beth Juhl (Web Services) serves on the committee planning the 2005 President’s Program for the RUSA (Reference and Adult Services Division) of ALA.

Beth Juhl (Web Services) serves as webmaster for the ARKLink and the ArkIUG sites. ARKLink is a consortium of 47 college and university libraries in Arkansas. ArkIUG, the Arkansas Innovative User's Group, is association of public, academic, and special libraries in Arkansas using the
V. Attachments

A. Database Use Statistics

1. Yearly Comparisons
   Searches
   Documents
2. 2004-2005 Summaries
   Searches
   Documents
   Cost-Per-Use
3. Detailed Vendor Reports: A-Z

B. Proxy Use Statistics

C. Web Page Statistics

BJ 12/12/2006